



IL Mercato Hotel & Spa Fact Sheet

General Information:

Address:	Om El Seid Hill, Sharm El Sheikh, South Sinai, Egypt
Category:	5 stars
Phone:	(002-069) - 366 64 30/7
Fax:	(002-069)-366 64 38/9
E- mail:	info@ilmercatohotelsharm.com
Web site:	www.ilmercatohotelsharm.com
Date of inauguration:	2010
Period of work:	All year round
Type of catering:	BB; HB; Soft AI, Hard AI
Languages:	Multilingual staff
Number of buildings:	6
Hotel area:	40000 m ²

Location:

Directly on IL Mercato Shopping Arcade, second line from the sea

Sharm el sheikh airport	Naama Bay	Old Market
17 km	06 km	02 km

Rooms:

Number of rooms	318
Room's Categories	Standard, Superior,Deluxe,Family room

Safety box provided free of charge

Number of nonsmoking rooms: 25

Connected rooms: 86

Furniture on the balcony:

table and 2 chairs

Floor covering:

tiles (no carpeting)

Changing of linen:

(upon guest's request conserve program)

Changing of towels:

(upon guest's request conserve program)

Extra bed size is 190*120 cm

Mini Bar

1 bottle of water 1.5 daily

Room cleaning service:

once daily

Pets allowed:

not allowed.

Lifts (elevators):

two, available in main building

Voltage:

220V/50 cycles

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Rooms' categories	Standard	Superior	Deluxe Main Building	Family room* one master bed room and one living room
Total rooms	74	181	44	19
Location	Jasmine building	Main Building	Main Building	Jasmine building
Room view	Jasmine str./Mall views	Jasmine str./Hotel entrance garden	Pool views/	Jasmine str./Mall views
Rooms' size m²	32	36	36	60
Max capacity	2+1 or 3	2+2 or 3+1	2+2 or 3+1	2+2 or 3+1
Rooms with balconies	N/A	Balcony or widow	Balcony or trace	N/A
Floor	ground/first floor	ground/first floor	ground/first floor	ground/first floor
Rooms with bathtubs	33	148	44	16
Rooms with shower cabin	41	33	N/A	3
Bidet	✓	✓	✓	✓
Tea/coffee tray Kettle	N/A	N/A	✓	N/A
Fridge	✓	✓	✓	✓
Safety box	✓	✓	✓	✓
A/C central	N/A	✓	✓	N/A
A/C split	✓	✓	N/A	✓
Hair dryer	✓	✓	✓	✓
TV Satellite	✓	✓	✓	✓
Direct telephone	✓	✓	✓	✓
Bathrobes, slippers	Provided for VIP	Provided for VIP	Provided for VIP	Provided for VIP

Swimming Pools:

Spa Swimming pool for adults: (outdoor); Size: 264 m²/ Depth: min: 1.35 m,
Max: 1.75m / Sweet water

Deluxe Swimming pool for adults: (outdoor); Size: 180 m²/Depth: min: 0.95 m,
Max: 1.65 m / Sweet water/ Heated



Swimming pool for kids: (outdoor); Size: 10 m/ Depth: 5.5 m/Sweet water
Heated

Relax Swimming pool for adults: (outdoor); Size: 204 m²/Depth: min: 1.45 m,
Max: 1.75 m/ Sweet water

Active Swimming pool for adults: (outdoor); Size: 204 m²/Depth: min: 1.55 m,
Max: 1.45 m/Sweet water / Heated

Swimming pool for kids: (outdoor); Size: 15 m²/ Depth: 0.5 m/ Sweet water/ Heated

Sun beds by the pool: available free of charge
Mattresses on the sun beds: available free of charge
Umbrellas by the pool: available free of charge
Towels: available free of charge
Indoor swimming pool: Not available
Swimming pool with salt water: Not available
Water slides (aqua park): Not available

Health Club

Facilities:

Turkish bath: extra charge
Sauna: extra charge
Jacuzzi: extra charge
Steam room: extra charge
Massage: extra charge
Manicure: extra charge
Pedicure: extra charge
Facial treatment: extra charge
Hair dresser: extra charge

Gym: free of charge (equipment: treadmill (2), el. stepper (1),
Exercise bike (1), chest and shoulder machine (1), dumbbell set, barbell set (2), cable
machine (1), leg machine (1))

Sports & Entertainment:

Daytime activities (stretching, aqua gym, water polo, darts, dancing lessons, cocktail
games, etc.)

Evening show programs with multilingual animation team or invited artists

Billiard – (extra charge)

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Facilities for children:

Kid's Club with multilingual animation team (from 03 till 11:99 years)
Baby cot
High chairs in the restaurants
Baby sitter with multilingual staff (extra charge, previous reservation is required)
Kid's menu at the main restaurant as per request
Mini Disco

Restaurants:

Main restaurant "Giardino" capacity 267 Pax

Breakfast: Main Restaurant: 7:00 till 10:00.

Lunch: Main Restaurant: 12:30 till 14:30.

Dinner: Main Restaurant: 18:30 till 20:00

"La Seppia" Fish Restaurant Capacity 35 Pax (A la carte):

Dinner only from 19:00 till 20:00 (once per stay, previous reservation is required).

Room service: 24 Hours (extra charge).

Bars:

Lobby Bar "Galleria": All Inclusive from 10:00 till midnight

Roof Bar "Terrazzina": All Inclusive from 11 AM till sunset, from 20:00 till 23:00

"Palma Beach" Bar: water is available free of charge

All Inclusive drinks:

Water, local spirits (vodka, gin, rum, whisky, tequila, brandy), local beer, local wine (red, white served in the main restaurant only); Soft cold drinks (Cola, Fanta, diet Cola, juices, soda and tonic), selection of the cocktails.

Soft hot drinks (local espresso, local American coffee, local tea)

All drinks served in cup/glass and one drink at a time.

Non-inclusive drinks:

Fresh juices, imported alcohol, local sparkling wine, bottled& canned beverage, Red Bull, Italian espresso

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Conference Hall "Norhan":

Size: 64m², Height: 3 M, Length: 8 M, Width: 8 m,
Maximum capacity: Class 16 Pax, Theater 30Pax, U-Shape15Pax., Square 18 Pax

Conference Hall "Laila":

Size: 240m², Height: 3 m, Length: 30 M, Width: 8 m
Maximum capacity: Class 90Pax. , Theater 150Pax. U-shape 45 Pax. Square 53 Pax
Banquet 100Pax. Reception 150 Pax, Dinner dances 100 Pax.
Equipment available: Screen , Overhead projector , Flip Chart ,CD player with speakers
and amplifier, Internet access , Speaker Microphone clip/hand

Other facilities:

Cards accepted:	Visa, Master card
Doctor:	24 hrs. (Extra charge)
Wi-Fi Internet access:	Lobby area, roof top (free of charge),
Taxi service:	24hrs. Available (extra charge)
Laundry:	Available (extra charge)
Dry clean:	Available (extra charge)
Parking:	Available
Limousine:	Available (extra charge)

Palma Beach:

We provide access to Palma Beach

EL Fanar str. overlooking Tiran Island - one of the world's best diving & snorkeling spots- 3500m beach ensures direct access to the Red Sea splendid marine life.
Beach has its own sandy beach 250m length, with its amazing Coral Reef and 70m length of fixed jetty and lagoon for kids.
Air conditioned Shuttle bus service to the beaches available during day according to the time table placed in the reception.